

# NOTARIES PRACTICE RULES 2014

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WE CHARLES RICHARD GEORGE One of Her Majesty's Counsel Commissary or Master of the Faculties of the Most Reverend Father in God JUSTIN PORTAL by Divine Providence Lord Archbishop of Canterbury Primate of All England and Metropolitan in exercise of the powers conferred by section 4 of the Public Notaries Act 1843 and section 57 of the Courts and Legal Services Act 1990 and of all other powers Us enabling hereby make the following Rules:

## PART I: PRELIMINARY

### 1. Citation and Commencement

- 1.1 These rules may be cited as the Notaries Practice Rules 2014.
- 1.2 These rules shall come into force on 1<sup>st</sup> May 2014 save for rule 20 which shall come into force on a date to be appointed by the Master by Order made under these rules.

### 2. Interpretation

- 2.1 In these rules:-
  - **“approved regulator”** has the meaning given to it in section 20 of the Legal Services Act 2007;
  - **“arrangement”** means any express or tacit agreement between a notary and another person whether contractually binding or not;
  - **“client”** includes any person who has instructed a notary to carry out a reserved legal activity within the meaning of section 12 of the Legal Services Act 2007;
  - **“firm”** includes a sole practitioner and professional partnership (which expression shall include a limited liability partnership and any other body corporate) the members of which are authorised to conduct legal practice as such;
  - **“holding company”** and **“subsidiary company”** have the meanings assigned to them by the Companies Act 2006, and two companies are “associated” where they are subsidiary companies of the same holding company;
  - **“the Master”** means the Master of the Faculties;
  - **“notarial act”** means any act that has validity by virtue only of its preparation performance authentication attestation or verification by a notary and includes any such act carried out by electronic means;

- “**notary**” includes a firm of notaries;
- “**performance**” includes execution completion and carrying out;
- “**person**” includes a body corporate or unincorporated association or group of persons;
- “**principles**” means the general principles set out in rule 4;
- “**qualified legal practitioner**” means
  - (i) a person qualified to provide legal services to the public in England and Wales; or
  - (ii) a person qualified to provide legal services to the public under the laws of any other jurisdiction who practises as such in England and Wales;
- “**the Registrar**” means the Registrar of the Court of Faculties;

2.2 for the purposes of these rules:

2.2.1 a notary’s practice includes the preparation and performance of notarial acts and any other service undertaken as a notary whether or not such service may only be undertaken by a notary;

2.2.2 for the avoidance of doubt the Interpretation Act 1978 applies to these rules as it applies to an Act of Parliament;

2.2.3 reference to any other rules or regulations which govern the practice of a notary in England and Wales and made by the Master shall include any rules and regulations made in substitution therefor;

2.2.4 words importing the masculine gender shall include the feminine gender and words importing the singular shall where the context so admits include the plural and vice versa

## **PART II: PRACTICE AS A NOTARY**

### **3. Oath of Office and Recognition of Notarial Acts**

3.1 A notary shall exercise the office of public notary in accordance with the Oath or Declaration made by him at the time of the grant of his Notarial Faculty as set out in section 7 of the Public Notaries Act 1843 and shall offer appropriate notarial services to any person lawfully and reasonably requiring the same.

3.2 A notary in possession of a valid practising certificate issued pursuant to the Notaries (Practising Certificate) Rules 2012 may issue notarial acts in the public or private forms intended for use in England and Wales and in any other jurisdiction.

#### **4. General Principles**

- 4.1 Without prejudice to rule 3.1 above a notary shall exercise his office at all times in accordance with the principles set out below and these rules shall be read in accordance with such principles.
- 4.2 A notary shall:
  - 4.2.1 uphold the rule of law and the proper administration of justice;
  - 4.2.2 act with integrity;
  - 4.2.3 maintain his independence and impartiality;
  - 4.2.4 provide a prompt and proper standard of service for all clients;
  - 4.2.5 act in a way that maintains the trust in the office of notary which the public may reasonably expect;
  - 4.2.6 comply with all legal and regulatory obligations and cooperate with the Master and any persons or body appointed by him in exercise of the Master's regulatory functions;
  - 4.2.7 operate his notarial practice in accordance with proper governance and sound financial and risk management principles; and
  - 4.2.8 operate his notarial practice in such a way as to provide equality of opportunity and respect for diversity.

#### **5. Code of Practice**

- 5.1 A notary shall at all times have regard to any code or codes of practice approved by the Master from time to time.
- 5.2 Failure to comply with this rule may amount to "Notarial Misconduct" as defined by rule 2 of the Notaries (Conduct and Discipline) Rules 2011.

#### **6. Bankruptcy**

A notary who is bankrupt may not practise as a notary on his own behalf or as the sole member of a professional partnership until he is discharged from bankruptcy, provided that this rule shall not prevent him from practising as the employee of another notary.

#### **7. Obtaining Instructions**

A notary shall not directly or indirectly obtain or attempt to obtain instructions for professional work or permit another person to do so on his behalf, or do anything in the course of practising as a notary, in any manner which compromises or impairs or is likely to compromise or impair any of the following:

- 7.1 the principles;
- 7.2 a person's freedom to instruct a notary of their choice;
- 7.3 the notary's ability to act in the best interests of the client;
- 7.4 the good repute of the notary or of the notarial profession;
- 7.5 the notary's proper standard of work;
- 7.6 the notary's duty of care to persons in all jurisdictions who may place legitimate reliance on his notarial acts.

**8. Duty to inform instructing person of right to complain**

- 8.1 When a notary accepts instructions for professional work or changes the terms on which he is acting he must provide the client with a copy of a form of words prescribed by the Master from time to time (the "prescribed form of words") which explains that the client has a right to make a complaint under Part II of the Notaries (Conduct and Discipline) Rules 2011 and how to make such a complaint.
- 8.2 The prescribed form of words may be provided to the client electronically.

**9. Conflicts of Interest**

9.1 Conflicts of Interest (General)

- 9.1.1 In the conduct of his practice a notary shall not favour the interests of one client over those of another and shall not favour his own interests or those of any other person over those of his clients.

9.2 Conflicts of Interest (Conveyancing Transactions)

- 9.2.1 A notary conducting a conveyancing transaction in the capacity of a solicitor, or a licensed conveyancer, or member of another professional body with an approved regulator, is subject to the rules and any guidance relating to (a) conflicts of interest and (b) relations with third parties laid down by the approved regulator of that professional body, and should comply with such rules and have regard to any such guidance accordingly.

- 9.2.2 A notary conducting a conveyancing transaction in the capacity of a notary must not act for both seller and buyer in a transaction relating to property situated in England and Wales unless:

- (a) the notary is satisfied that no conflict of interest exists or is likely to arise during the course of the transaction, whether or not the transaction is between parties at arm's length; and
- (b) both parties are established clients in that they have instructed the notary on previous occasions; or

- (c) the consideration does not exceed £10,000 in an individual transaction; and
- (d) both clients are informed of the advantages of separate representation before they give their written consent to the notary acting for both of them; and
- (e) both parties consent in writing.

9.2.3 For the avoidance of doubt this rule shall apply to a notary acting for one party in his capacity under rule 9.2.1 and another party in his capacity under rule 9.2.2.

### 9.3 Relations with third parties

9.3.1 A notary shall not communicate directly by any means whatsoever with any other party to a conveyancing transaction where that party is represented by a lawyer except:

- (a) to obtain information about the name and address (including e-mail address) of that lawyer; or
- (b) with the consent of that lawyer; or
- (c) after notifying the lawyer of the intention to contact the party direct because the other party's lawyer has refused or without good reason failed to pass on messages or to reply to communications; or
- (d) in exceptional circumstances where it is impracticable to contact that party's lawyer;

provided that any communication under (a) to (d) of this rule shall be in writing.

9.3.2 A notary who is dealing with any unrepresented party to a conveyancing transaction must not take unfair advantage of that party, and where it is necessary for practical reasons to communicate orally with an unrepresented party the notary should immediately thereafter make a written note of the communication and should as soon as possible confirm the substance of it in writing to the unrepresented party.

### 9.4 Conflicts of Interest (notarial activities other than conveyancing transactions)

9.4.1 In respect of notarial activities other than conveyancing transactions, a notary may act for both parties to a transaction but only if:

- (a) each party has consented in writing to the notary so acting; and
- (b) the notary is satisfied that there is no conflict of interest between the parties.

- 9.4.2 For the avoidance of doubt a notary does not act for both parties to a transaction merely by preparing or authenticating a notarial act in his capacity as a public certifying officer even though that act may concern two or more parties.

## 10. **Duty to Act Impartially in respect of Notarial Acts**

A notary must act impartially and in particular must not perform any notarial act which involves or may affect:

- 10.1 his own affairs, including matters in which he is personally interested jointly with another person;
- 10.2 the affairs of his spouse or partner or a person to whom the notary is engaged to be married (for the purpose of this sub-rule, “partner” means a person with whom the notary cohabits or with whom he has a sexual relationship and includes a partner of the same sex);
- 10.3 the affairs of a person to whom he is directly and closely related;
- 10.4 the affairs of a person with whom he is in a professional partnership or by whom he is employed or from whom he receives a benefit by being provided with office accommodation or other facilities for his notarial practice;
- 10.5 the affairs of a person who has appointed the notary to be his attorney which concern a matter within the scope of the power of attorney granted;
- 10.6 the affairs of a trust of which he is a trustee or of an estate where he is a personal representative of the deceased;
- 10.7 the affairs of a body corporate of whose board of directors or governing body he is a member;
- 10.8 the affairs of an employee of the notary;
- 10.9 the affairs of a partnership of which he is a member or of a company in which the notary holds shares either exceeding five percent of the issued share capital or having a market value exceeding such figure as the Master may from time to time specify.

## 11. **Employed Notaries**

- 11.1 Save as permitted by rule 11.2 a notary who is the employee of a non-notary shall not perform any notarial act as part of his employment or do or perform any notarial act for his employer or his employer’s holding, associated or subsidiary company.

11.2 A notary may act for a person who is also the client of the qualified legal practitioner or firm of qualified legal practitioners by which he is employed but he shall take all proper and reasonable steps in the exercise of his notarial practice to maintain his independence of his employer and in particular he shall:

11.2.1 ensure that his independence and integrity as a notary is fully recognised in writing in any contract of employment entered into by him; and

11.2.2 annually send to his employer a written statement of professional independence in a form approved by the Master from time to time, and shall declare in his application for a notarial practising certificate that he has complied with this rule.

## 12. **Language**

12.1 Notarial acts shall normally be drawn up in the English language.

12.2 A notary may upon request or in appropriate circumstances prepare a notarial act in a language other than English if he has sufficient knowledge of the language concerned.

12.3 A notary may not authenticate by means of a notarial act a document drawn up in a language other than English unless he has satisfied himself as to its meaning but this does not prevent a notary from authenticating the execution or signature of a document in any language.

12.4 A notary may not certify the accuracy of a translation that has been made by someone other than himself unless he has knowledge of the language sufficient to satisfy himself as to the accuracy of the translation but this does not prevent a notary from attesting a translator's affidavit or authenticating a verification.

## 13. **Undertakings**

13.1 Any notary giving an undertaking, whether oral or in writing, shall be personally liable for that undertaking, and the implementation of any such undertaking is required as a matter of conduct. Save in exceptional cases a failure by a notary to honour an undertaking will constitute Notarial Misconduct as defined in rule 2 of the Notaries (Conduct and Discipline) Rules 2011.

13.2 An undertaking given by a notary in writing or confirmed in writing shall be signed by the notary giving it.

## 14. **Publicity**

A notary may advertise his practice and seek to obtain directly or indirectly clients and business in any manner and through any medium whether informative or promotional with the exception of unsolicited telephone calls or unsolicited visits to persons or organisations provided that:

- 14.1 the principles are upheld;
- 14.2 the client's freedom to instruct a qualified person of the client's choice is not thereby unduly restricted;
- 14.3 the notary's good reputation for integrity and professional standards of work is not thereby damaged;
- 14.4 he complies with any relevant non-statutory code of advertising standards and practice currently in force;

but nothing in this rule shall be construed as authorising the use of the word "notary" or any word designating or indicating notarial services in any publicity for activities which are not of a notarial nature.

## 15. **Scrivener Notaries**

No notary shall describe himself professionally as a Scrivener or a Scrivener notary unless he holds the qualifications to practise as a Scrivener notary from time to time prescribed by the Incorporated Company of Scriveners.

## 16. **Introductions and Referrals**

When a notary enters into an arrangement with another person for the introduction of clients to the notary or by the notary to the other person he must ensure:

- 16.1 that the client is informed in writing of the arrangement and of any commission or other benefit the notary may be receiving or pay;
- 16.2 that he either obtains the client's written agreement as to the destination of the commission or accounts to the client for the commission;
- 16.3 that he remains able to advise the client independently in accordance with these rules and continues to do so regardless of his own interests.

## 17. **Offering Services other than as a Notary**

17.1 Where a notary by himself or with any other person operates, actively participates in or controls any business, other than a notary's practice, the notary shall ensure:

- 17.1.1 that the name of that business has no substantial element in common with the name of any practice of the notary;
- 17.1.2 that the words "notary", "notaries," "attorney(s)" or "lawyer(s)" or any words designating or indicating a notarial or legal practice are not used in connection with the notary's involvement with that business;
- 17.1.3 that any client referred by any practice of the notary to the business is informed in writing that, as a customer of that business, he does not enjoy any protection attaching to the client of a notary, and that where that business shares premises or reception staff with any practice of the notary, every customer of the business is informed in writing that, as a



customer of that business, he does not enjoy the protection attaching to the client of a notary.

17.2 Rule 17.1 does not apply to the practice of a qualified legal practitioner.

## 18. Fees

18.1 A notary may charge a professional fee for all notarial work undertaken by him, and the basis upon which that fee will be calculated or the fee to be charged for the work done, shall be made known in advance to any new client.

18.2 Subject to rule 18.3 below a notary shall not share or agree to share his professional fees with any person not entitled to act as a notary; provided that this rule shall not prohibit the payment of any allowance or allowances, sum or sums of money, that are or shall be agreed to be made or paid to the widows or children of any deceased notary or notaries, by any surviving partner or partners of such deceased notary or notaries.

18.3 A notary who also practises as a qualified legal practitioner either in a professional partnership or as an employee may share professional fees provided that:

18.3.1 his professional partners or employer are also qualified legal practitioners;

18.3.2 the notary shall keep accounts which enable the income and expenditure arising from his practice as a notary to be distinguished from the income and expenditure arising from his practice or employment as a qualified legal practitioner; and

18.3.3 shall furnish the Faculty Office with such additional information as to his professional partnership and accounting arrangements or his employment as may be prescribed in rules or orders of the Master.

## 19. Name of a Firm of Notaries

19.1 The name of a firm of notaries shall consist only of:

19.1.1 the name or names of one or more present or former principals together with conventional references to the firm and to such persons;

19.1.2 a firm name in use on 1st January 1989;

19.1.3 the name of a firm of qualified legal practitioners of which a notary is a partner; or

19.1.4 one approved in writing by the Master.

19.2 Any notary starting to use an internet domain name for the purpose of promoting his notarial practice after the 1<sup>st</sup> December 2009 shall comply with one or more of the requirements in 19.1.1 to 19.1.4 of this rule.

## 20. Investment Business

**[This rule came into force by Order of the Master made on 20 August 2014]**

- 20.1 In this rule “appointed representative”, “investment” and “regulated activity” have the meanings assigned to them by the Financial Services and Markets Act 2000 and the Financial Services and Markets Act 2000 (Regulated Activities) Order 2001 as extended by the Financial Services Act 2012
- 20.2 A notary shall not in connection with any regulated activity:
- 20.2.1 have an exclusive arrangement with a provider of financial services nor with a provider of financial services advice (whether of independent advice or restricted advice or both) under which the notary could be constrained to recommend, introduce or refer clients or effect for them (or refrain from so doing) transactions or contracts:
    - a. in some investments or markets but not others;
    - b. with some persons or companies but not others;
    - c. through the agency of some persons or companies but not others.
  - 20.2.2 be an appointed representative.
- 20.3 Notwithstanding any provision in rule 17 a notary shall not by himself or with any other person set up, operate, actively participate in or control any separate business which is an appointed representative.
- 20.4 For the avoidance of doubt a notary shall comply with this rule in connection with regulated activity carried on within England and Wales and in any other jurisdiction

## 21. Supervision of a Notary’s Office

- 21.1 A notary shall take reasonable steps to ensure that every office where he practises is and can be seen to be:
- 21.1.1 open, save exceptionally and for a good reason, during normal office hours for the provision of appropriate notarial services to members of the public; and
  - 21.1.2 properly supervised.
- In particular a notary shall ensure that he or another notary holding a Practising Certificate shall spend sufficient time at such office to ensure adequate control of the staff employed there and afford requisite facilities for consultation with clients. Such notary may be a principal, employee or consultant of the firm or a locum tenens.
- 21.2 In determining whether or not there has been compliance with the requirement as to supervision in rule 21.1, account shall be taken of, inter alia, the

arrangements for the principals to see or be apprised of incoming communications.

21.3 Where the operation or supervision of a notary's office in accordance with this rule is prevented by illness, accident or other sufficient or unforeseen cause for a prolonged period, suitable alternative arrangements shall be made without delay to ensure compliance.

21.4 In cases where a notary is not in attendance on days when his office is normally open to the public, he shall make adequate arrangements to ensure the provision of notarial services to persons requiring the same.

## **22. Continuing Professional Education**

22.1 After commencing practice and having satisfactorily completed the required period of supervision, a notary shall, within every such successive period as shall be determined by the Master, participate in such programmes, courses or seminars approved by the Master as may be necessary to acquire the number of credit points determined by the Master.

22.2 Upon determination by the Master of the periods and number of credit points, they shall be included in regulations made by the Master under this rule from time to time.

## **PART III: RECORDS AND INSPECTIONS**

### **23. Duty to Keep Records**

23.1 A notary shall keep proper records of his notarial acts in accordance with this rule.

23.2 The records so kept must clearly identify:

23.2.1 the date of the act;

23.2.2 the person at whose request the act was performed;

23.2.3 the person or persons, if any, intervening in the act and, in the case of a person who intervened in a representative capacity, the name of his principal;

23.2.4 the method of identification of the party or parties intervening in the notarial act, and in the case of a party intervening in a representative capacity, any evidence produced to the notary of that party's entitlement so to intervene;

23.2.5 the nature of the act;

23.2.6 the fee charged.

23.3 In the case of a notarial act in the public form, the notary shall place an original of the act or a complete photographic copy of the same in a protocol which shall be preserved permanently by the notary and for the avoidance of

doubt such preservation may be by means of a suitable digital or other electronic system providing for the storage of documents in an indelible and unalterable format.

23.4 Records of acts not in public form kept in accordance with rule 23.2 shall be preserved for a minimum period of twelve years and for the avoidance of doubt such preservation may be by means of a suitable digital or other electronic system providing for the storage of documents in an indelible and unalterable format.

23.5 A notary who preserves records by means of a digital or other electronic system in accordance with rules 23.3 and 23.4 shall notify the Registrar of any username and password required for access to such digital or electronic system and the Registrar shall keep such information confidential.

23.6 A copy of a notarial act or of the record of a notarial act preserved in accordance with rules 23.3 and 23.4 shall, upon payment of a reasonable fee, be issued upon the application of any person or authority having a proper interest in the act unless prevented by order of a competent court.

23.7 Any question as to whether a person has a proper interest in an act for the purposes of rule 23.6 shall be determined by the Master.

#### **24. Inspections of Records and Practice**

24.1 A notary's premises, records and practice may be inspected from time to time on behalf of the Master and as directed by him

24.2 The records which may be inspected in accordance with rule 24.1 shall include all documents in the notary's possession relating in any way to his practice as a notary, whether or not they also relate to non-notarial matters, and shall include documents stored by means of a digital or other electronic system.

24.3 Copies of documents inspected in accordance with rule 24.1 may be taken for onward transmission to the Master where requested by the person carrying out the inspection.

24.4 Inspections shall be carried out in accordance with regulations to be made by the Master from time to time under this rule.

#### **25. Notaries Ceasing to Practise**

25.1 When a notary ceases to practise as such then he, or failing him his continuing notarial partners or the person having possession or custody of the records maintained by him pursuant to rule 23, shall arrange for such records to be transferred:

25.1.1 to another notary in practice appointed by him or by his continuing notarial partners;

25.1.2 to another notary in practice appointed, with the approval of the Master, by the persons having possession or custody of the records; or

25.1.3 to any archive designated for the purpose under regulations made by the Master from time to time;

and the persons making such transfer shall give written particulars to the Registrar of the date of transfer and the person or archive to which the records were transferred.

25.2 The provisions of rules 23 and 24 shall apply to a notary or archive to which the records of any notary are transferred pursuant to this rule as they apply to the notary himself.

## 26 **Application to Ecclesiastical Notaries**

The provisions of this Part shall apply to notaries appointed for ecclesiastical purposes only subject to the following modifications:

26.1 The requirement of rule 23 to keep a record of notarial acts shall apply only to such ecclesiastical acts as law or custom requires to be performed in the presence of a public notary and recorded in writing.

26.2 Any act or transaction properly recorded in the Act Book of any Archbishop or Bishop, or in the Minute Book of any Cathedral Chapter, shall be deemed to have been properly recorded in accordance with rule 23.

26.3 Rule 25 shall not apply to ecclesiastical notaries, but upon a person ceasing for any reason to hold the office in respect of which he was appointed an ecclesiastical notary, any records kept by him pursuant to this Part shall be transferred to the succeeding holder of that office (being an ecclesiastical notary) upon his appointment.

## **PART IV: MISCELLANEOUS**

### 27 **Waivers**

The Master shall have power to waive any of the provisions of these rules in any particular case or classes of case for the purpose expressed in such waiver, and to revoke such waiver.

### 28 **Repeals and Savings**

28.1 Subject to rule 28.2 the Notaries Practice Rules 2009, with the exception of Rule 17 thereof, are hereby revoked. **[NPR2009 Rule 17 was revoked by an Order of the Master dated 20 August 2014]**

28.2 Rule 28.1 does not absolve any notary from the duty to comply with the Notaries Practice Rules 2009 prior to the coming into force of these rules and records maintained by a notary in accordance with Rules 20-23 of the Notaries Practice Rules 2009 prior to the coming into force of these rules shall continue to be so maintained by him and rules 23.5, 23.6, 24, 25 and 26 of these rules shall apply to such records.

**C R George**

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**The Right Worshipful Charles R George, Q.C.  
Master**

**10 April 2014**

## FACULTY OFFICE

We, CHARLES RICHARD GEORGE One of Her Majesty's Counsel, Commissary or Master of the Faculties of the Most Reverend Father in God JUSTIN PORTAL by Divine Providence Lord Archbishop of Canterbury Primate of All England and Metropolitan in exercise of the powers conferred by section 4 of the Public Notaries Act and section 57 of the Courts and Legal Services Act 1990 and of all other powers Us enabling and so far as We lawfully can or may do hereby ORDER that:

1. The Rule set out in the Schedule hereto shall be inserted into the Notaries Practice Rules 2014 as Rule 20 thereof;
2. This Rule shall come into force with immediate effect; and
3. Rule 17 of the Notaries Practice Rules 2009 is hereby revoked.

As witness Our hand this 20<sup>th</sup> day of August 2014

C R George

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**MASTER**

### **SCHEDULE**

#### **20. Investment Business**

20.1 In this rule “appointed representative”, “investment” and “regulated activity” have the meanings assigned to them by the Financial Services and Markets Act 2000 and the Financial Services and Markets Act 2000 (Regulated Activities) Order 2001 as extended by the Financial Services Act 2012

20.2 A notary shall not in connection with any regulated activity:

20.2.1 have an exclusive arrangement with a provider of financial services nor with a provider of financial services advice (whether of independent advice or restricted advice or both) under which the notary could be constrained to recommend, introduce or refer clients or effect for them (or refrain from so doing) transactions or contracts:

- a. in some investments or markets but not others;

- b. with some persons or companies but not others;
- c. through the agency of some persons or companies but not others.

20.2.2 be an appointed representative.

20.3 Notwithstanding any provision in rule 17 a notary shall not by himself or with any other person set up, operate, actively participate in or control any separate business which is an appointed representative.

20.4 For the avoidance of doubt a notary shall comply with this rule in connection with regulated activity carried on within England and Wales and in any other jurisdiction.